What is Realm?

- Realm is the church software that we are now using because our previous software called LOGOS is no longer being supported as of December 31, 2018.

How is Realm the same as/different from LOGOS?

- Like LOGOS, Realm will be used to maintain up-to-date contact and giving records of church members and affiliates.
- Unlike LOGOS, Realm allows our members to access their own contact and giving information online.

What is the benefit for me?

- Members will have access to an up-to-date online pictorial directory and their own giving information.

How will my information be shared?

- Your contact information only will be shared and only within our Epworth community.
- Your giving information is available only to you and the Church Financial Manager.

What is my contact information?

- Your name, your address, your phone number(s) and your email address.

Why do I need to provide my full birthdate and will it be shared?

- Your full birthdate is a required field and it allows staff to maintain accurate church records.
- Your birthdate, your gender, your membership status and your marital status are all considered personal information and are never shared with anyone other than staff.

Do I have to create a Realm login account?

- No, although we encourage each of you to participate so you can access the online directory on your computer or your cell phone. Creating a login account also allows you to edit your contact information as it changes.

What is the online directory?

- The Realm software allows us to compile contact information into an online directory replacing our paper version. The online directory is available to all who create a login account. Paper versions will be available upon request.

Is participation in the online directory mandatory?

- We encourage each of you to participate so our member information can be as up-to-date as possible. Having a real-time online directory allows us to add new member contact information as soon as they join our Epworth community. You will also be able to easily update your contact information.

How do I participate?

- You either have received or will receive an email invitation from the church with instructions on how to join the Epworth Realm community. Please notify the church office if you need us to resend the invitation link.

After I create a login account with the link you emailed me, how do I access Realm?

- **On your computer:** Open your browser (Chrome, Firefox and Explorer work best) and type in the following URL: https://onrealm.org/EpworthUMC Enter your login id (your email address) and the password you created when creating your login account.
- **On your phone:** In the App Store on your cellphone, type in the Search Bar: **ACS Technologies Group, Inc.** to find the **"Connect-Our Church Community**" app.

Am I allowed to upload a picture and personalize my login account?

- Absolutely! Your contact information with a photograph of your choosing will serve as our online pictorial directory.
- You can upload a photo by clicking on the square next to your name in the blue banner at the top of your login account. The church will soon have a computer station located in the Farthex with someone available to assist you with uploading your photograph.

Can I link my login account to my spouse and children?

- Yes. There is a tab on your login account to add family members. Your spouse can have their own login account which will be linked with yours when you add them as a family member.
- The software does not allow children under 13 to create their own account however you can add them to your account as a family member (child). Their information is not shared with the Epworth community.